

## IT Service Delivery

## Activity 1 - Outline IT service strategy

<b>Name</b>	
<b>Candidate Number</b>	
<b>Centre Number</b>	
<b>Date</b>	

<b>Organisation</b>	
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[illegible]

# IT Service Delivery

## Activity 1 - Outline IT service strategy

Customer Needs	
IT Service Requirements	Explanation of priority (high, medium or low)